



## CERTIFICATE

**Agency Name** Office of Public Insurance Counsel

This is to certify that the information contained in the agency operating budget filed with the Legislative Budget Board (LBB) and the Office of the Governor, Budget and Policy Division, is accurate to the best of my knowledge and that the electronic submission to the LBB via the Automated Budget and Evaluation System of Texas (ABEST) and the PDF file submitted via the LBB Document Submission application are identical.

Additionally, should it become likely at any time that unexpended balances will accrue for any account, the LBB and the Office of the Governor will be notified in writing in accordance with Senate Bill 1, Article IX, Section 7.01, Eighty-seventh Legislature, Regular Session, 2021.

**Chief Executive Office or Presiding Judge**

*Melissa R. Hamilton*

Signature

Melissa R. Hamilton

Printed Name

Public Counsel

Title

January 10, 2021

Date

**Board or Commission Chair**

Signature

Printed Name

Title

Date

**Chief Financial Officer**

*Patricia C. Zapata*

Signature

Patricia C. Zapata

Printed Name

Chief of Operations

Title

January 10, 2021

Date

**Operating Budget**

**For Fiscal Year 2022**

**Submitted to the  
Office of the Governor, Budget Division  
and the Legislative Budget Board**

**By**

**Office of Public Insurance Counsel**

**REVISED January 10, 2022**

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**Budget Overview**  
**87th Regular Session, Fiscal Year 2022 Operating Budget**  
Automated Budget and Evaluation System of Texas (ABEST)

359 Office of Public Insurance Counsel

	GENERAL REVENUE FUNDS						OTHER FUNDS		ALL FUNDS	
	2021	2022	2021	2022	2021	2022	2021	2022	2021	2022
<b>Goal: 1. Represent TX Consumers in Rate/Rule/Judicial/Legislative Hearings</b>										
1.1.1. Participate In Rates/Rules/Forms	807,237	808,420							807,237	808,420
<b>Total, Goal</b>	<b>807,237</b>	<b>808,420</b>							<b>807,237</b>	<b>808,420</b>
<b>Goal: 2. Increase Consumer Choice-Educate Texas Insurance Consumers</b>										
2.1.1. Insurance Information							190,102	191,670	190,102	191,670
<b>Total, Goal</b>							<b>190,102</b>	<b>191,670</b>	<b>190,102</b>	<b>191,670</b>
<b>Total, Agency</b>	<b>807,237</b>	<b>808,420</b>					<b>190,102</b>	<b>191,670</b>	<b>997,339</b>	<b>1,000,090</b>
<b>Total FTEs</b>									<b>9.7</b>	<b>10.0</b>

**2.A. Summary of Budget By Strategy**DATE : **1/10/2022**TIME : **4:46:30PM**87th Regular Session, Fiscal Year 2022 Operating Budget  
Automated Budget and Evaluation System of Texas (ABEST)Agency code: **359**      Agency name: **Office of Public Insurance Counsel**

Goal/Objective/STRATEGY	EXP 2020	EXP 2021	BUD 2022
<b>1</b> Represent TX Consumers in Rate/Rule/Judicial/Legislative Hearings			
<b>1</b> <i>Ensure Fair Rates/Adequate Rules to Protect Texas Insurance Consumers</i>			
<b>1</b> PARTICIPATE IN RATES/RULES/FORMS	\$767,251	\$807,237	\$808,420
<b>TOTAL, GOAL 1</b>	<b>\$767,251</b>	<b>\$807,237</b>	<b>\$808,420</b>
<b>2</b> Increase Consumer Choice-Educate Texas Insurance Consumers			
<b>1</b> <i>Contact Insurance Consumers Regarding Insurance Coverage/Markets</i>			
<b>1</b> INSURANCE INFORMATION	\$184,927	\$190,102	\$191,670
<b>TOTAL, GOAL 2</b>	<b>\$184,927</b>	<b>\$190,102</b>	<b>\$191,670</b>

**2.A. Summary of Budget By Strategy**

DATE : 1/10/2022

TIME : 4:46:30PM

87th Regular Session, Fiscal Year 2022 Operating Budget  
Automated Budget and Evaluation System of Texas (ABEST)

Agency code: 359 Agency name: Office of Public Insurance Counsel

Goal/Objective/STRATEGY	EXP 2020	EXP 2021	BUD 2022
<b>General Revenue Funds:</b>			
1 General Revenue Fund	\$767,251	\$807,237	\$808,420
	<b>\$767,251</b>	<b>\$807,237</b>	<b>\$808,420</b>
<b>Other Funds:</b>			
777 Interagency Contracts	\$184,927	\$190,102	\$191,670
	<b>\$184,927</b>	<b>\$190,102</b>	<b>\$191,670</b>
<b>TOTAL, METHOD OF FINANCING</b>	<b>\$952,178</b>	<b>\$997,339</b>	<b>\$1,000,090</b>
<b>FULL TIME EQUIVALENT POSITIONS</b>	<b>9.7</b>	<b>9.7</b>	<b>10.0</b>

**2.B. Summary of Budget By Method of Finance**  
87th Regular Session, Fiscal Year 2022 Operating Budget  
Automated Budget and Evaluation System of Texas (ABEST)

DATE: **1/10/2022**  
TIME: **4:47:11PM**

Agency code: **359**

Agency name: **Office of Public Insurance Counsel**

METHOD OF FINANCING		Exp 2020	Exp 2021	Bud 2022
<b><u>GENERAL REVENUE</u></b>				
<b><u>1</u></b>	General Revenue Fund			
	<i>REGULAR APPROPRIATIONS</i>			
	Regular Appropriations from MOF Table (2020-21 GAA)	\$850,579	\$850,580	\$0
	Regular Appropriations from MOF Table (2022-23 GAA)	\$0	\$0	\$808,420
	<i>LAPSED APPROPRIATIONS</i>			
	Regular Appropriations from MOF Table (2020-21 GAA)	\$0	\$(41,366)	\$0
	2020-21 BL Request	\$(83,328)	\$(986)	\$0
	Five percent reduction			
	House Bill 2, Eighty-seventh Legislature, Regular Session, 2021	\$0	\$(991)	\$0
<b>TOTAL,</b>	<b>General Revenue Fund</b>	<b>\$767,251</b>	<b>\$807,237</b>	<b>\$808,420</b>
<b>TOTAL, ALL</b>	<b>GENERAL REVENUE</b>	<b>\$767,251</b>	<b>\$807,237</b>	<b>\$808,420</b>
<b><u>OTHER FUNDS</u></b>				
<b><u>777</u></b>	Interagency Contracts			
	<i>REGULAR APPROPRIATIONS</i>			
	Regular Appropriations from MOF Table (2020-21 GAA)	\$191,670	\$191,670	\$0
	Regular Appropriations from MOF Table (2022-23 GAA)	\$0	\$0	\$191,670
	<i>LAPSED APPROPRIATIONS</i>			
	Regular Appropriations from MOF Table (2020-21 GAA)	\$(6,743)	\$(1,568)	\$0
<b>TOTAL,</b>	<b>Interagency Contracts</b>	<b>\$184,927</b>	<b>\$190,102</b>	<b>\$191,670</b>

**2.B. Summary of Budget By Method of Finance**  
87th Regular Session, Fiscal Year 2022 Operating Budget  
Automated Budget and Evaluation System of Texas (ABEST)

DATE: **1/10/2022**  
TIME: **4:47:11PM**

Agency code: **359**

Agency name: **Office of Public Insurance Counsel**

METHOD OF FINANCING		Exp 2020	Exp 2021	Bud 2022
<b>TOTAL, ALL OTHER FUNDS</b>		<b>\$184,927</b>	<b>\$190,102</b>	<b>\$191,670</b>
<b>GRAND TOTAL</b>		<b>\$952,178</b>	<b>\$997,339</b>	<b>\$1,000,090</b>

**FULL-TIME-EQUIVALENT POSITIONS**

REGULAR APPROPRIATIONS

Regular Appropriations from MOF Table (2020-21 GAA)	13.0	13.0	0.0
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Regular Appropriations from MOF Table (2022-23 GAA)	0.0	0.0	10.0
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UNAUTHORIZED NUMBER OVER (BELOW) CAP

Number Below Cap	(3.3)	(3.3)	0.0
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<b>TOTAL, ADJUSTED FTES</b>	<b>9.7</b>	<b>9.7</b>	<b>10.0</b>
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**NUMBER OF 100% FEDERALLY FUNDED FTES**

2.C. Summary of Budget By Object of Expense  
87th Regular Session, Fiscal Year 2022 Operating Budget  
Automated Budget and Evaluation System of Texas (ABEST)

DATE: 1/10/2022  
TIME: 4:47:41PM

Agency code: 359

Agency name: Office of Public Insurance Counsel

OBJECT OF EXPENSE		EXP 2020	EXP 2021	BUD 2022
1001	SALARIES AND WAGES	\$808,960	\$826,563	\$860,740
1002	OTHER PERSONNEL COSTS	\$19,087	\$50,391	\$40,000
2001	PROFESSIONAL FEES AND SERVICES	\$40,801	\$34,420	\$22,500
2003	CONSUMABLE SUPPLIES	\$886	\$437	\$1,000
2004	UTILITIES	\$964	\$528	\$2,500
2005	TRAVEL	\$610	\$0	\$400
2006	RENT - BUILDING	\$350	\$0	\$0
2007	RENT - MACHINE AND OTHER	\$4,821	\$4,083	\$5,500
2009	OTHER OPERATING EXPENSE	\$75,699	\$80,917	\$67,450
Agency Total		\$952,178	\$997,339	\$1,000,090

**2.D. Summary of Budget By Objective Outcomes**  
87th Regular Session, Fiscal Year 2022 Operating Budget  
Automated Budget and Evaluation system of Texas (ABEST)

Date : **1/10/2022**  
Time: **4:48:14PM**

Agency code: **359**                      Agency name: **Office of Public Insurance Counsel**

Goal/ Objective / <b>OUTCOME</b>		<b>Exp 2020</b>	<b>Exp 2021</b>	<b>Bud2022</b>
1	Represent TX Consumers in Rate/Rule/Judicial/Legislative Hearings			
	<i>1                      Ensure Fair Rates/Adequate Rules to Protect Texas Insurance Consumers</i>			
	<b>1 Percentage of Rate, Rule, &amp; Policy Form Filings Participatory OPIC</b>	35.44 %	40.28 %	40.00 %
<b>KEY</b>	<b>2 % Rates/Rules/Policy Forms Changed As a Result of OPIC Participation</b>	92.59 %	92.98 %	90.00 %
2	Increase Consumer Choice-Educate Texas Insurance Consumers			
	<i>1                      Contact Insurance Consumers Regarding Insurance Coverage/Markets</i>			
<b>KEY</b>	<b>1 Percent of Texas Insurance Consumers Reached by OPIC Outreach Efforts</b>	63.88 %	45.27 %	60.00 %
	<b>2 % Bills of Rights Submitted for Adoption within Established Timelines</b>	0.00 %	200.00 %	100.00 %

### 3.A. Strategy Level Detail

DATE: 1/10/2022

TIME: 4:48:55PM

87th Regular Session, Fiscal Year 2022 Operating Budget  
Automated Budget and Evaluation System of Texas (ABEST)

Agency code: **359** Agency name: **Office of Public Insurance Counsel**

GOAL: 1 Represent TX Consumers in Rate/Rule/Judicial/Legislative Hearings

OBJECTIVE: 1 Ensure Fair Rates/Adequate Rules to Protect Texas Insurance Consumers

STRATEGY: 1 Participate in Rate/Rule/Form/Judicial/Legislative Proceedings

Service Categories:

Service: 01 Income: A.2 Age: B.3

CODE	DESCRIPTION	EXP 2020	EXP 2021	BUD 2022
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#### Output Measures:

	1	Number of Rate Hearings in Which OPIC Participated	0.00	0.00	1.00
	2	Number of Policy Form Fillings Reviewed	716.00	383.00	525.00
KEY	3	Number of Policy Form Filings Analyzed	63.00	76.00	35.00
	4	Number of Rule Filings Reviewed	6.00	2.00	25.00
KEY	5	Number of Rule Filings Analyzed	17.00	15.00	25.00
	6	Number of Rate Filings Reviewed	924.00	673.00	800.00
KEY	7	Number of Rate Filings Analyzed	78.00	53.00	55.00
KEY	8	Number of Responses to Legislative Request for Research or Information	7.00	20.00	20.00

#### Efficiency Measures:

	1	Average Cost per Rate Hearing in Which OPIC Participated	1,755.00	3,276.04	15,000.00
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#### Objects of Expense:

	1001	SALARIES AND WAGES	\$658,547	\$674,457	\$696,775
	1002	OTHER PERSONNEL COSTS	\$19,087	\$50,391	\$40,000
	2001	PROFESSIONAL FEES AND SERVICES	\$35,761	\$15,580	\$17,000
	2003	CONSUMABLE SUPPLIES	\$462	\$437	\$900
	2004	UTILITIES	\$964	\$528	\$2,500
	2005	TRAVEL	\$0	\$0	\$400
	2006	RENT - BUILDING	\$0	\$0	\$0
	2007	RENT - MACHINE AND OTHER	\$2,216	\$2,216	\$3,000
	2009	OTHER OPERATING EXPENSE	\$50,214	\$63,628	\$47,845
<b>TOTAL, OBJECT OF EXPENSE</b>			<b>\$767,251</b>	<b>\$807,237</b>	<b>\$808,420</b>

#### Method of Financing:

	1	General Revenue Fund	\$767,251	\$807,237	\$808,420
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**3.A. Strategy Level Detail**

DATE: 1/10/2022

TIME: 4:48:55PM

87th Regular Session, Fiscal Year 2022 Operating Budget  
Automated Budget and Evaluation System of Texas (ABEST)

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Agency code: **359**      Agency name: **Office of Public Insurance Counsel**

GOAL:            1    Represent TX Consumers in Rate/Rule/Judicial/Legislative Hearings

OBJECTIVE:    1    Ensure Fair Rates/Adequate Rules to Protect Texas Insurance Consumers

STRATEGY:    1    Participate in Rate/Rule/Form/Judicial/Legislative Proceedings

Service Categories:

Service:    01      Income:    A.2      Age:      B.3

CODE	DESCRIPTION	EXP 2020	EXP 2021	BUD 2022
SUBTOTAL, MOF (GENERAL REVENUE FUNDS)		\$767,251	\$807,237	\$808,420
TOTAL, METHOD OF FINANCE :		\$767,251	\$807,237	\$808,420
FULL TIME EQUIVALENT POSITIONS:		7.8	7.8	8.0

### 3.A. Strategy Level Detail

DATE: 1/10/2022  
TIME: 4:48:55PM

87th Regular Session, Fiscal Year 2022 Operating Budget  
Automated Budget and Evaluation System of Texas (ABEST)

Agency code: **359** Agency name: **Office of Public Insurance Counsel**

GOAL: 2 Increase Consumer Choice-Educate Texas Insurance Consumers

OBJECTIVE: 1 Contact Insurance Consumers Regarding Insurance Coverage/Markets

STRATEGY: 1 Provide Consumers with Information to Make Informed Choices

Service Categories:

Service: 21 Income: A.2 Age: B.3

CODE	DESCRIPTION	EXP 2020	EXP 2021	BUD 2022
<b>Output Measures:</b>				
	1 Number of Bills of Rights or Revisions Proposed	0.00	2.00	1.00
KEY	2 Number of Report Cards and Publications Produced & Distributed	8,440,742.00	4,513,780.00	3,000,000.00
KEY	3 Number of Public Presentations or Communications	666.00	1,107.00	2,000.00
<b>Efficiency Measures:</b>				
	1 Average Cost Per Consumer Reached through Agency Publications	0.01	0.01	0.03
<b>Objects of Expense:</b>				
1001	SALARIES AND WAGES	\$150,413	\$152,106	\$163,965
1002	OTHER PERSONNEL COSTS	\$0	\$0	\$0
2001	PROFESSIONAL FEES AND SERVICES	\$5,040	\$18,840	\$5,500
2003	CONSUMABLE SUPPLIES	\$424	\$0	\$100
2004	UTILITIES	\$0	\$0	\$0
2005	TRAVEL	\$610	\$0	\$0
2006	RENT - BUILDING	\$350	\$0	\$0
2007	RENT - MACHINE AND OTHER	\$2,605	\$1,867	\$2,500
2009	OTHER OPERATING EXPENSE	\$25,485	\$17,289	\$19,605
<b>TOTAL, OBJECT OF EXPENSE</b>		<b>\$184,927</b>	<b>\$190,102</b>	<b>\$191,670</b>
<b>Method of Financing:</b>				
777	Interagency Contracts	\$184,927	\$190,102	\$191,670
<b>SUBTOTAL, MOF (OTHER FUNDS)</b>		<b>\$184,927</b>	<b>\$190,102</b>	<b>\$191,670</b>
<b>TOTAL, METHOD OF FINANCE :</b>		<b>\$184,927</b>	<b>\$190,102</b>	<b>\$191,670</b>
<b>FULL TIME EQUIVALENT POSITIONS:</b>		<b>1.9</b>	<b>1.9</b>	<b>2.0</b>

**3.A. Strategy Level Detail**

87th Regular Session, Fiscal Year 2022 Operating Budget  
Automated Budget and Evaluation System of Texas (ABEST)

DATE: 1/10/2022  
TIME: 4:48:55PM

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**SUMMARY TOTALS:**

<b>OBJECTS OF EXPENSE:</b>	<b>\$952,178</b>	<b>\$997,339</b>	<b>\$1,000,090</b>
<b>METHODS OF FINANCE :</b>	<b>\$952,178</b>	<b>\$997,339</b>	<b>\$1,000,090</b>
<b>FULL TIME EQUIVALENT POSITIONS:</b>	<b>9.7</b>	<b>9.7</b>	<b>10.0</b>

**4.D. Estimated Revenue Collections Supporting Schedule**87th Regular Session, Fiscal Year 2022 Operating Budget  
Automated Budget and Evaluation System of Texas (ABEST)**DATE: 1/10/2022****TIME: 4:49:58PM**Agency Code: **359**Agency name: **Office of Public Insurance Counsel**

FUND/ACCOUNT		Exp 2020	Est 2021	Est 2022
<b><u>1</u></b>	<b>General Revenue Fund</b>			
	Beginning Balance (Unencumbered):	\$0	\$0	\$0
	Estimated Revenue:			
	3205 Prop & Cas/Title/Other Assessment	3,197,562	3,360,070	2,643,000
	Subtotal: Estimated Revenue	3,197,562	3,360,070	2,643,000
	<b>Total Available</b>	<b>\$3,197,562</b>	<b>\$3,360,070</b>	<b>\$2,643,000</b>
<b>DEDUCTIONS:</b>				
	Expended/Budgeted	(755,008)	(800,052)	(808,420)
	State Paid Retirement	(77,948)	(79,922)	(78,443)
	State Paid Insurance	(84,397)	(82,889)	(85,180)
	State Paid OASI Match	(60,934)	(64,281)	(62,410)
	<b>Total, Deductions</b>	<b>\$(978,287)</b>	<b>\$(1,027,144)</b>	<b>\$(1,034,453)</b>
<b>Ending Fund/Account Balance</b>		<b>\$2,219,275</b>	<b>\$2,332,926</b>	<b>\$1,608,547</b>

**REVENUE ASSUMPTIONS:****CONTACT PERSON:**

Patricia C. Zapata